

LA COLOMBE BOUTIQUE HOTEL

GENERAL HOUSE RULES

To make your stay at La Colombe Boutique Hotel even more pleasant, we kindly ask you to read the following house rules. Please note that the General Terms and Conditions (GTC) of La Colombe Boutique Hotel also apply.

To maintaining public order as well as the house rules, the employees of the hotel are in principle entitled to ban any guest from the premises.

Open fire, smoking and lighting of candles are not allowed in the staircase, in the corridors, in the restaurant, in the sanitary areas and in the apartments of the hotel. In case of violation, we will charge a cleaning fee between 370 CHF and 1'600 CHF and if necessary, a house ban will be issued.

Hotel rooms and their equipment, as well as other hotel property is not to be damaged or stolen. We must advise that damage caused by you and, if applicable, the costs for procurement, disposal, assembly, or expert opinion are to be reimbursed to the hotel and will be charged to you.

In case of accidental removal of La Colombe Boutique Hotel property such as a hairdryer, please contact us immediately to avoid further charges.

It is not allowed to do any modifications in the hotel rooms and their furnishings, especially rearranging the furniture is prohibited.

We kindly ask you to report any complaints about the room or any inconvenience caused by other guests in the house immediately to the reception.

When leaving the hotel, please close the door of the room. In addition, we ask that you return your room key to the front desk upon check-out. Loss of the room key will result in compensation for the resulting costs.

For security reasons, it is not allowed to lean out of the windows - they may only be opened for ventilation. In addition, we ask you not to throw anything out of the windows and not to shout from the windows.

Persons who are not checked in are allowed to enter the apartments only upon prior notification at the reception desk or the restaurant. The hotel and its staff may deny access in individual cases. The stay of unregistered persons, especially after 10:00 p.m. in the hotel room is not allowed and in case of non-compliance will be considered as chargeable accommodation and will be charged.

LA COLOMBE BOUTIQUE HOTEL

When using the W-LAN, which is free of charge for the guest, the provisions of data protection and the protection of children and minors must be observed. Violations are reportable.

We kindly ask you to register pets. A charge of CHF 30.00 per night will be made.

Between 22.00 and 07.00 o'clock we ask you to respect night-time peace and not to disturb other guests. Persons who violate the domestic peace may be refused a further stay and, if necessary, banned from the house.

The excessive consumption of alcohol and the bringing of drugs and weapons is prohibited. We ask you not to throw sanitary pads, tampons, leftover food, or other objects into the toilet, as this can lead to blockages in our house piping systems.

The use of electrical appliances that you bring with you, such as kettles, hot plates, grills or similar is not permitted.

Violations and resulting damage to the room will be charged to the guest in full.

The use of music equipment or musical instruments brought into the room is prohibited due to the resulting noise pollution.

In the event of a fire, we ask that you refer to the evacuation plan located on the inside of your room door. We also ask that you notify the front desk immediately.

We reserve the right to terminate the existing contract and to deny services to those guests if they disregard the house rules and if the guest's behavior causes damage to the hotel or other guests.

Thank you for observing these house rules. If you have any further questions regarding your stay, please do not hesitate to contact us at any time.

We wish you a pleasant stay and are delighted that you are our guest.

Your La Colombe Boutique Hotel Team

LA COLOMBE BOUTIQUE HOTEL

LA COLOMBE BOUTIQUE HOTEL TELEPHONY

Internal extension Restaurant: 20 / External number: +41 (0)41 552 61 11

Internal extension Reception: 10 / External number: +41 (0)41 530 29 77

Emergency hotel contact: +41 (0)76 707 23 73

HISTORY AND PRESERVATION OF MONUMENTS

La Colombe Boutique Hotel has been extensively restored and renovated under the supervision of heritage conservationists and archaeologists. You are in an old and historic building. Some of the walls date back to the 13th century and we therefore ask for your understanding if certain details had to consider the preservation of history and the conservation of monuments rather than comfort.

DEPARTURE / ARRIVAL

On the day of arrival, you can check into your hotel room from 2 pm. If you arrive early, we will be happy to store your luggage for you. On the day of departure, your hotel room will be at your disposal until 10 am. If you need your room longer, please contact our reception. For a late check-out until 12:00 we charge an additional CHF 100. For a check-out after 12:00 we will charge an additional night.

ADAPTER

We have adapters ready for you. You are welcome to contact our reception.

PHARMACY

TopPharm Kolin Apotheke, Zug

Grabenstrasse 16, 6300 Zug

+41 (0)41 728 60 10

Monday: 09:00 - 12:00, 13:30 - 18:30

Tuesday - Friday: 08:00 - 12:00, 13:30 - 18:30

Saturday: 08:00 - 16:00

Sunday: closed

Zug Apotheke

Bahnhofplatz Bahnhof, 6300 Zug

+ 41 (0)41 720 10 00

Monday - Tuesday: 07:00-21:00

Saturday & Sunday: 08:00-20:00

Bahnhof Apotheke & Drogerie Zug AG

Alpenstrasse 12, 6300 Zug

+ 41 (0)41 711 12 76

Monday - Friday: 08:00 - 18:30

Saturday: 09:00 - 13:00

Sunday: closed

LA COLOMBE BOUTIQUE HOTEL

CAR RENTAL

SIXT Car Rental Baar (Zug)
Zugerstrasse 77, 6340 Baar
+41 (0)848 884 444

Europcar
Baarerstrasse 69, 6300 Zug
+41 (0)41 728 04 99

Mobility Carsharing
Seestrasse 1, 6300 Zug
+41 (0)848 824 812

BANK

Zuger Kantonalbank
Bahnhofstrasse 1, 6300 Zug
+41 (0)41 709 11 11

UBS Branch - Zug
Baarerstrasse 14A, 6300 Zug
+41 (0)41 727 33 33

Credit Suisse
Bahnhofstrasse 17, 6300 Zug
+41 (0)41 727 99 22

Raiffeisenbank Zug
Bahnhofplatz, 6302 Zug
+41 (0)41 766 01 30

Valiant Bank
Gartenstrasse 6, 6301 Zug
+41 (0)41 725 23 80

PAYMENT

You can pay your bill with VISA, MasterCard, American Express, EC card or cash.

IRON / IRONING BOARD

We are happy to provide an iron and ironing board on request. Please contact our reception.

LA COLOMBE BOUTIQUE HOTEL

FIRE ALARM

Should a fire break out in the house, the alarm will go off. In case of smoke or fire in your hotel room, please leave the premises immediately and close the door behind you to avoid further spreading. Please do not use the lift under any circumstances. You can find the detailed escape route and assembly point on the escape plan on your room door.

HAIR DRYER

There is a hairdryer in every bathroom.

PHOTOCOPIES

We are happy to make photocopies for you for CHF 0.20 per page. In this case, please contact the reception.

FITNESS ROOM

In our hotel gym on the ground floor, you will find a selection of the latest TechnoGym equipment. Our reception will be happy to instruct you. We can also organize a personal trainer for you on request.

AIRPORT

Airport Zürich Kloten
49,6 km

Airport Basel-Mulhouse
115 km

Airport Genf
286 km

HAIRDRESSER

Intercoiffure Wolf by Monika Klein
Reiffergässli 3, 6300 Zug
+41 (0)41 711 18 83

The Place Salon & Spa
Hinterbergstrasse 56, 6312 Steinhausen
+41 (0)41 740 64 64

Toni & Guy
Park Tower City View Apartments
Gubelstrasse 24, 6300 Zug
+41 (0)41 741 50 00

LA COLOMBE BOUTIQUE HOTEL

PETS

Your pets are very welcome at La Colombe. Please understand that we charge a fee of CHF 30 per night.

INTERNET

Free Wi-Fi is available in the public areas and in the hotel rooms. You will receive the access data at your check-in.

CINEMA

Kino Seehof
Schmidgasse 8, 6300 Zug
+41 (0)41 726 10 01

Kino Gotthard
Gotthardstrasse 18, 6300 Zug
+41 (0)41 726 10 02

KITCHEN

There is a kettle for tea and a coffee machine at your disposal. However, the use of the kitchen is prohibited. In case of unauthorised use of the kitchen, we will charge an additional CHF 150.00 for cleaning.

BREAKFAST

We serve breakfast from 7 am to 10 am during the week and from 8 am to 11 am on weekends. Start the day with coffee and an exquisite à la carte breakfast menu.

TOWELS

If you would like a change of towels, please place them on the floor. Hanging up towels means that you do not need a change of linen. By taking this measure, you are helping to protect the environment. If you need additional towels, please contact our reception.

EMERGENCY CALL NUMBER

117 Police
118 Fire brigade
144 Ambulance

PUBLIC TRANSPORT

A few minutes' walk from La Colombe Boutique Hotel you will reach the bus stop "Kolinplatz". From there, you can take lines 3, 5, 11, 14 to Zug train station as well as to numerous shopping facilities.

LA COLOMBE BOUTIQUE HOTEL

CHURCH

Catholic Rectory Office St. Michael
Kirchenstrasse 17, 6300 Zug
+41 (0)41 725 47 60

Reformed Church Zug
Alpenstrasse, 6300 Zug
+41 (0)41 726 47 47

St. Oswald Catholic Church
Sankt-Oswalds-Gasse 5, 6300 Zug
+41 (0)41 727 20 10

HOSPITAL

Zug Cantonal Hospital
Landhausstrasse 11, 6340 Baar
+41 (0)41 399 11 11

Hirslanden Andreas Klinik Cham Zug
Rigistrasse 1, 6330 Cham
+41 (0)41 784 07 84

CREDIT CARDS

We accept the following credit cards: Visa, MasterCard, American Express.

SMOKING

Smoking is prohibited in our hotel rooms and in the public areas. In case of non-compliance with the smoking ban, we charge a special cleaning fee from CHF 370 up to CHF 1'600

KEYCARDS

We work with "Kleverkey", a digital access system. You will receive a link by e-mail with which you can open all doors. In case you wish to have an additional key card, we are happy to provide you with a card for a deposit of CHF 30. Upon return of the key card, the CHF 30 will be cancelled on your invoice.

MINI BAR

Water, coffee, and tea are available free of charge. Alcoholic drinks are charged extra. Please refer to the price list for prices.

PARKING

Parking spaces are available in the «Frauensteinmatt» car park and in the «Casino» car park for CHF 15 per night. We kindly ask you not to drive into the old town by car. Parking in front of the hotel is prohibited and will be penalized with fines by the city.

LA COLOMBE BOUTIQUE HOTEL

LIDO / INDOOR POOL

Seebad Seeliken (next to hotel)
Artherstrasse 2, 6300 Zug
+41 (0)41 711 14 56

Strandbad
Chamer Fussweg 13, 6300 Zug
+41 (0)41 711 09 82

Lättich indoor and outdoor swimming pool
Lättichstrasse 10, 6340 Baar
+41 (0)41 767 27 00

Ägeribad
Strandweg 1, 6315 Oberägeri
+41 (0)41 754 75 00

CITY TOURS

We will be happy to inform you about the different possibilities

POST

Post CH AG, Branch
Metallstrasse 9 Laubenhof, 6300 Zug
0848 888 888

Post Branch 6300 Zug Old Town (Migros)
Grabenstrasse 5, 6300 Zug
0848 888 888

RESTAURANT

Indulge in the culinary delights of seasonal and Mediterranean dishes from the team at La Colombe Restaurant Zur Taube. Due to the limited number of seats, we recommend that you book early.

Opening hours:

Sunday & Monday: closed (except breakfast for hotel guests)

Tuesday to Sunday: Lunch from 11.30 am to 2.00 pm | Dinner from 6.00 pm to 11.00 pm.

Saturday:

Summer season 12.00 am to 11.00 pm

Winter season 6.00 pm to 11.00 pm

INROOM DINING

Of course, we deliver selected dishes from our Room Service menu directly to your room during our restaurant opening hours.

LA COLOMBE BOUTIQUE HOTEL

SUPERMARKET

Migros Supermarket
Grabenstrasse 5, 6300 Zug
+41 (0)41 711 40 40

Spar Supermarket
Bahnhofstrasse 10, 6300 Zug
+41 (0)41 711 03 89

Shopping Mall Metalli
Industriestrasse 15B, 6300 Zug
+41 (0)41 729 10 10

TOURIST INFORMATION

Zug Tourism
Bahnhofplatz, Bahnhof Zug, 6300 Zug
+41 (0)41 723 68 00

SAFE

Each room has a safe in the wardrobe. You will find the corresponding operating instructions inside the safe.

SHOPPING

In Zug you will find a selection of fine boutiques, specialist shops and department stores. The shopping cities of Lucerne and Zurich are only a few miles away.

Zürich: 33,8 km

Luzern: 31,6 km

TAXI

Taxi Keiser AG
+41 (0)41 740 11 11

1A Bahnhof Taxi
+41 (0)41 760 63 63

Baarer Taxi Zug GmbH
+41 (0)41 760 51 51

TELEPHONE

Our telephones in the rooms are exclusively for internal hotel communication. We are happy to forward incoming calls to your room. However, outgoing calls are not possible.